

The MCBank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against the MCBank should contact the Texas Department of Banking through one of the means indicated below:

In Person or U.S. Mail: Texas Department of Banking
 2601 North Lamar Boulevard, Suite 300
 Austin, Texas 78705-4294

Telephone No.: (877) 276-5554

Fax No.: (512) 475-1313

Email: consumer.complaints@dob.texas.gov

Web address: www.dob.texas.gov